

Hire Car Booking & Collection Instructions

Updated 30th June 2020

C. I. Travel Group works with Europcar to provide hire cars in Jersey and Guernsey.

If you are collecting your car from the airport, you will find the Europcar desk located as follows:

- Jersey. After collecting your baggage and passing through Customs, leave the arrivals building and follow the outdoor walkway to the right. The Europcar desk is in the departures hall.
- Guernsey. You will find the Europcar desk on the left as you enter the arrivals hall from Customs / baggage reclaim.

DVLA Driving Licence Validation

The paper counterpart to the photocard driving licence is no longer valid. UK driving licence holders will therefore need to use “Share Driving Licence”, the online service from the DVLA, for validation of their driving record.

Please follow these three steps, 72 hours prior to arriving in the Channel Islands and collecting your hire car:

1. Go to the DVLA website, no earlier than 72 hours prior to your hire by visiting:

<https://www.viewdrivingrecord.service.gov.uk/driving-record/licence-number>

2. Follow the instructions to get your licence check code and PDF copy
3. Bring this code or the PDF copy with you when collecting your vehicle

Europcar Office Hours and Contact

Between the first and the last flight into the airport, seven days a week.

In case of emergency, please contact Europcar in Jersey on 01534 747770 or Europcar in Guernsey on 01481 239511.

Included in the cost of your car hire:

- Unlimited mileage
- Third party liability insurance
- Collision damage waiver with an excess (a £1000 excess applies to all car groups except group E, H & V which have an excess of £1500)
- Licences and fees
- Delivery to/collection from hotel (if required)

Not included in the cost of your car hire:

- Excess waiver
- Petrol: charged upon arrival for up to half a tank at local prices, depending on vehicle size. Please do not refill prior to returning your car. Refunds are not provided for unused fuel.
- Vehicle Emissions Duty (VED)
- Goods and Services Tax (GST) at 5% (Jersey only).
- Insurance supplement for drivers aged 80 to 89 years.

Optional extras – can be arranged upon car pickup

- Excess waiver: £10.00 per day (car groups E, H & V are £15.00 per day). Reduces excess to zero.
- Extra driver: £5.00 per day

Optional extras - must be pre-booked:

- Baby seats: £5.00 per day (max £35 per hire)
- Booster seats: £3.00 per day (max £21 per hire)
- Sat Nav: £8.00 per day (max £56 per hire)

Goods and Services Tax (GST) – Jersey only

- 5% GST is added to all items in Jersey.

Restrictions and Conditions

Cars must not be taken off the island.

You must have held a driver's licence for more than one year and the licence must not have more than 9 points of endorsement. You must be between 21 and 89 years old to hire a car in Jersey and Guernsey. Some car groups are limited to between 25 and 75/79 years old. There will be an insurance supplement for all drivers aged 80 to 89 years.

Vehicle Emissions Duty (VED)

VED is payable on all hire car rentals in Jersey & Guernsey. The amount payable is dependent upon the emission level of the car as detailed below:

Group	Model	VED
B3, B5, BA	Vauxhall Corsa or similar	£1.00 per day
C, CA, E	Vauxhall Crossland X & Vauxhall Astra Estate or similar	£3.00 per day
H	7 seater – VW Caddy or similar	£5.00 per day
V	VW Golf Cabriolet or similar	£3.00 per day