

easyJet

IMPORTANT INFORMATION

PASSPORTS & IDENTIFICATION

All passengers aged 16 and over, are required to provide photographic ID at the check-in desk or the departure gate.

Examples of suitable documents are:

- A valid passport
- Photo driving license (full or provisional)
- Photographic EU or Swiss National ID card
- Armed Forces ID card
- Police Warrant Card/Badge
- Valid Photographic bus pass
- Airport or crew security pass

CHECK-IN

Check-in desks are open at least 2hrs before the schedule departure time. Please make sure that you arrive at the departure gate in plenty of time to board your flight.

Do not forget to allow time for airport security checks, and for what can be a long walk to the gate.

All electronic items, such as laptops and mobile phones, will be subject to additional screening. Keep your boarding pass and ID within easy reach to show security staff.

If passengers miss their flight, we will be unable to refund your ticket.

Passengers must be at their departure gate at least 45 minutes before the scheduled departure time.

HOLD BAGGAGE

Each person that has booked hold luggage is allowed one piece with a 23kg allowance plus hand baggage.

CABIN BAGGAGE

You can take one piece of hand luggage on-board with maximum dimensions of 46cm x 36cm x 20cm, and must fit under the seat in front of you. You can pay for a larger bag on-board (fitting in the overhead compartment) maximum dimensions 56cm x 45cm x 25cm.

PETS

With the exception of registered assistance dogs, e.g: guide dogs accompanying blind passengers and hearing dogs for the deaf, domestic pets will not be carried on flights

CHANGES TO RESERVATIONS

All bookings are instant purchase, non-refundable tickets. We would suggest that you only make changes to your booking once your arrangements have been finalised, as change fees will apply to each amendment.

You can change the name or flight details in your booking. A fee will be charged per passenger, per one-way flight for any change that is made.

Please note that for both name and flight changes you will need to pay the difference in any cost between the cost of the flight at the time of booking and the cost of the same flight at the time the change is made.

Changes can be made up to 2 hours prior to the scheduled departure time of your flight.

No refund will be made if the cost of the flight is lower at the time of the change than at the time of booking.

Please contact C.I. Travel reservations on 01534 496600, for any flight changes.

SPECIAL ASSISTANCE

All requests should be advised to reservations as soon as possible with a minimum of 48 hours' notice. All wheelchair requests can be made by contacting C. I. Travel reservations on 01534 496600.

Please present yourself at airport check-in at least 45 minutes before departure to allow any necessary documentation to be completed ahead of the scheduled departure time.

If you are unable to notify us of your requirements 48 hours before you fly, the airport will endeavor to offer the highest standard of service however delays may be encountered.

We would therefore recommend that you arrive at the airport very much in advance of your normal check-in time so the airport can accommodate your requirements in time for your flight