

## IMPORTANT INFORMATION

**Loganair does not issue conventional flight tickets. All you need to do is to quote your booking reference and show proof of identification when you check-in for your flight.**

**Please make sure you read the following information and check your travel details.**

### Photographic identification

All passengers on international flights must have a valid passport and where required valid visa. Children who are not included on their parent's passport will require their own valid passport for travel abroad. British and Irish citizens must have a form of photographic ID which proves their nationality/citizenship for immigration purposes.

On domestic routes, adults must carry some form of official photographic identification but children under the age of 16 do not need to show ID. The adult they are travelling with can vouch for the infant's/child's identification, providing the relevant photo ID is shown (by the adult).

### Check-in

Late check-in may result in denied boarding. To ensure that you are in good time for your flight, it is important to note these check-in times:

For all domestic and short haul European flights:

- Check-in opens 1 hour 30 minutes before departure
- Check-in closes 30 minutes prior to departure

Flights cannot be held for passengers arriving late, and no responsibility can be accepted in such cases.

### Baggage

If you have booked a fare inclusive of hold baggage your fare includes 1 piece of baggage with a weight limit of 20kg. In addition, you may also carry onboard 1 piece of hand baggage, the maximum permitted dimensions including wheels & handles for this item are 40 x 35 x 18cm and it should not exceed 6kg in weight.

If you have baggage in excess of your free allowance, it will only be accepted if space is available at a charge of £10. The maximum any 1 bag can weigh is 30kgs. Any

additional pieces of luggage will be charged at £10. Charges may vary and will be applied at the prevailing rate when payment is made

Passengers may carry 1 pushchair or pram and 1 car seat for each child or infant. There is no charge for the carriage of pushchairs or car seats.

### Seats

All passengers are pre-assigned seats at check-in. Loganair make every effort to seat passengers together when they are on the same booking, however this is not guaranteed.

### Special Assistance

All requests should be advised to reservations as soon as possible with a minimum of 48 hours notice. All wheelchair requests can be made by contacting C.I. Travel reservations on 01534 496600.

On arrival at the airport, you make yourself known to airport staff.

If you are unable to notify us of your requirements 48 hours before you fly, the airport will endeavor to offer the highest standard of service however delays may be encountered.

We would therefore recommend that you arrive at the airport very much in advance of your normal check-in time so the airport can accommodate your requirements in time for your flight.

### Enhanced Wellbeing On-board

For details on how Loganair are keeping you safe on-board and what is required from you during times of Coronavirus please visit [www.loganair.co.uk/travel-help/fly-safe](http://www.loganair.co.uk/travel-help/fly-safe)