

FLYBE does not issue conventional flight tickets. All you need to do is to quote your booking reference and show proof of identification when you check-in for your flight.

****** NEW BAGGAGE POLICY ****(Nov 09)**

Please note for your convenience, we have pre-booked your hold baggage for you. Hand baggage allowance has been increased to 10kgs subject to a maximum permitted dimensions (50x35x23cm)



Rules

Outbound:

Non-refundable. Changes permitted up to 2 hours before departure at a GBP30.00 charge per sector. If original class not available passengers may upgrade to lowest available fare through our call centre plus a GBP30.00 charge per sector. Name changes permitted on unused tickets up to 6 days before departure subject to upgrade fee and a GBP30.00 per sector charge.

Return:

Non-refundable. Changes permitted up to 2 hours before departure at a GBP30.00 charge per sector. If original class not available passengers may upgrade to lowest available fare through our call centre plus a GBP30.00 charge per sector. Name changes permitted on unused tickets up to 6 days before departure subject to upgrade fee and a GBP30.00 per sector charge.

Check in **min** 1 hr before departure, if travelling from LGW flights depart from South Terminal.

Identification:

Photo ID required: Either passport, photo driving licence, citizen card or other acceptable form of photo ID

Baggage:

Outbound: One bag max 20kg per person. Excess baggage charges will apply for each kilo over 20kgs at £10 per kilo for the first 3 kg, £15 per kilo between 4 - 6 kg & £20 for every kilo above 6.

(infants included in parents allowance)
Hand baggage: One piece per passenger. Max permissible dimensions are: 50cm x 35cm x 23cm. Max weight 10kg.

Return: One bag max 20kg per person. Excess baggage charges will apply for each kilo over 20kgs at £10 per kilo for the first 3 , £15 per kilo between 4 - 6 kg & £20 for every kilo above 6. (infants included in parents allowance)

Hand baggage: One piece per passenger. Max permissible dimensions are: 50cm x 35cm x 23cm. Max weight 10kg.

Assistance

If you require special assistance please contact our reservations department on 0871 700 0521 where they will be pleased to assist you.

Customer Call Centre

Tel: 0871 700 0521; Outside UK 00 44 13 922 685 29; Republic of Ireland 1890 925 532 for changes, special requests and reconfirmation of flights.

Information line

Tel: 0906 209 0005 (calls cost £1.00 per minute; calls from mobiles and some networks may be higher); Outside UK 00 44 13 922 685 28 for other general information.