

Manx2 does not issue conventional flight tickets. All you need to do is to quote your booking reference and show proof of identification when you check in for your flight.



Travel on Manx2 is non refundable.

Changes to dates, times and name changes are subject to a fee that will be advised to you at the time of the amendment.

Baggage allowance

Our total luggage allowance per passenger is 20 Kilos in total 15kgs hold luggage + 5kgs hand baggage.

Excess baggage weight is charged at a flat rate of £10.00 for the first excess of 3 kgs. Over excess of 3 kgs is charged at £7 per kg

Hand baggage

Customers can take one item of hand luggage to the aircraft free of charge, as long as it fits into the luggage gauge sizer at check and weighs less than 5kg: The dimensions are: length: 55cm, width: 35cm and height: 20cm

Check-in

Check-in desks will **open at least 1 (one) hour** before the scheduled time of departure. Passengers who arrive at the check-in later than 30 minutes prior to the scheduled time of departure will not be able to travel, and will not get a refund, credit voucher, or opportunity to re-book.

Special needs

Manx2 will always try to accommodate passengers with special needs; however, restrictions placed upon us by the type of aircraft in service may mean we cannot cater for all requirements. Due to the size of the aircraft we are unable to manually lift passengers on and off in a safe and dignified manner consequently, passengers who require wheelchair assistance to and from the aircraft have to be able to board the aircraft unaided. Unaided does not mean we can't assist them; they must be able to negotiate

the aircraft steps themselves and assistance will be given.

Passengers with special needs must advise the company of their requirements when they book their seats.

Pre booked seats

We do not guarantee to provide any particular seat in the aircraft and you agree to accept any seat that may be allotted or is otherwise made available on the flight. We reserve the right to assign or reassign seats at any time, even after boarding of the aircraft. This may be necessary for operational, safety or security reasons. Because safety is our main priority, there are some seats adjacent to the emergency exits that are not suitable for all passengers.

Photo Identification

Passports are not required for travel between the UK and Jersey, but a form of photo ID is now mandatory for security purposes and will be required at check-in. Passengers without the required identification will be denied boarding and will not be entitled to a refund, credit voucher or the opportunity to rebook their flights. Acceptable forms of id are :

- Passport
- Driving Licence (With Photo)
- EU or Swiss Identity Card (With Photo)
- Armed Forces Identity Card
- Police Warrant Card
- Government Issued Identity Card
- National Union of Students Identity Card (With Photo)
- Government Issued Bus Pass
- Citizens Card